Employee Change Form For 1-50 Employee Small Groups Wisconsin







Instructions:

If you are cancelling coverage for a dependent or changing a name, please provide a reason in the designated sections. Complete electronically or in black ink and return to your employer. Please use extra sheets of paper if necessary. Note: Some changes may be made by accessing anthem.com. Also note that Life and Disability benefits are available for 1-50 Employee Small Groups.

Section A: G	eneral lı	nformation	·								
Employer name				Group no.			E	Employee life class			
Employee last name Employee fir			ee first	t name M.I.		E	Employee Social Security no.* (required)				
Section B: Employee Information — Required											
Reason for change — Required. Check all that apply. □ Address change □ Add spouse/Domestic Partner or dependent □ Enrollment in Medicare (Fill in Section E) □ Name change □ Cancel spouse/domestic partner or dependent □ Other: □ Benefit change □ Cancel coverage □ Change Life and/or Disability classification from Class to Class											
☐ Add ☐ Change ☐ Cancel	Event reason — Required. Check all that apply. ☐ Open enrollment (not applicable for Life and Disability) ☐ Marriage ☐ Birth of child ☐ Adoption of child ☐ Involuntary loss of coverage ☐ Other insurance ☐ Death ☐ Divorce ☐ Other- please explain:										
		ent date/Requeste		e date -	— Require	d				(MM/DD/YY)	YY)
Home address — Street and PO Box if applicable City State ZIP code:									ZIP code:		
County			Birthdate (I	MM/DD				ried □ Domestic Partner (DP)			
Primary phon	e no.		Sec	Secondary phone no.			Er	nail address			
Section C: F	amily In	formation — Spo	use and d	epende	ents to be	added/d	changed/ca	ncelled	l. At	ttach a separate s	heet if necessary.
	Event	reason — Requir	ed. Check	all that	t apply.						
□ Add	□ Ope	en enrollment (not	applicable	for Life	and Disabi	ility) 🗆	Marriage □	I Birth of	f chi	ild □ Adoption of	child Loss of coverage
☐ Change	☐ Open enrollment (not applicable for Life and Disability) ☐ Marriage ☐ Birth of child ☐ Adoption of child ☐ Loss of coverage ☐ Other insurance ☐ Death ☐ Divorce ☐ Other- please explain:										
☐ Cancel	· · · · · · · · · · · · · · · · · · ·										
Event date/Requested effective date — Required/(MM/DD/YYYY)											
Spouse/Domestic Partner last name				First name	First name M.I.		M.I.	Social Security no.*(required)			
Sex Disabled? Birthdate (e (MM/E	M/DD/YYYY) Relationship to		o applicant						
☐ Male ☐ Female ☐ Yes ☐ No		☐ Yes ☐ No				☐ Spouse ☐ Domestic Partner					
Does the Spouse/Domestic Partner have a different address? ☐ Yes ☐ No											
If yes, please enter:											
** "		151 611114									

*Anthem Blue Cross and Blue Shield (Anthem) is required by the Internal Revenue Service to collect this information.

Anthem Blue Cross and Blue Shield is the trade name of Blue Cross Blue Shield of Wisconsin (BCBSWi), Compcare Health Services Insurance Corporation (Compcare) and Wisconsin Collaborative Insurance Company (WCIC). BCBSWi underwrites or administers PPO and indemnity policies and underwrites the out of network benefits in POS policies offered by Compcare or WCIC, Compcare underwrites or administers HMO or POS policies; WCIC underwrites or administers Well Priority HMO or POS policies. Independent licensees of the Blue Cross and Blue Shield Association. Life and Disability products underwritten by Anthem Life Insurance Company, an independent licensee of the Blue Cross and Blue Shield Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association.

Section C: Family Information — Continued										
	Event reason — Required. Check all that apply.									
□ Add	□ Open enrollment (not applicable for Life and Disability) □ Marriage □ Birth of child □ Adoption of child □ Loss of coverage									
☐ Change	☐ Other insurance ☐ Death ☐ Divorce ☐ Other- please explain:									
☐ Cancel	□ Cancel									
Event date/Requested effective date — Required//(MM/DD/YYYY)										
Dependent l	ast name		First name		M.I.	Social Security no.*(required)				
Sex		Disabled?	Birthdate (MM/DD/YYYY)	Relationship to applicant						
☐ Male ☐ F	Female	☐ Yes ☐ No		☐ Child ☐ Other If other	, what is relations	hip?				
Does this dep	pendent l	nave a different a	ddress? □Yes □ No							
If yes, please	e enter:									
		•	red. Check all that apply.							
□ Add		•	t applicable for Life and Disab	•	•	_				
☐ Change	☐ Oth	□ Other insurance □ Death □ Divorce □ Other- please explain:								
☐ Cancel	_ ,		<i>"</i> " 1		(1111/222000					
			effective date — Required		(MM/DD/YYY	.*				
Dependent la			effective date — Required First name		(MM/DD/YYY	Y) Social Security no.*(required)				
		Disabled?	First name Birthdate (MM/DD/YYYY)	Relationship to applicant	M.I.	Social Security no.*(required)				
Dependent la	ast name	,	First name		M.I.	Social Security no.*(required)				
Dependent la Sex □ Male □ F	ast name	Disabled? □ Yes □ No	First name Birthdate (MM/DD/YYYY)	Relationship to applicant	M.I.	Social Security no.*(required)				
Dependent la Sex □ Male □ F	ast name	Disabled? □ Yes □ No	First name Birthdate (MM/DD/YYYY) / ddress? □Yes □ No	Relationship to applicant Child Cother If other	M.I.	Social Security no.*(required)				
Dependent Is Sex ☐ Male ☐ F Does this dep	ast name Female pendent lee enter:	Disabled? ☐ Yes ☐ No nave a different a	First name Birthdate (MM/DD/YYYY) / ddress? □Yes □ No	Relationship to applicant Child Cother If other	M.I.	Social Security no.*(required)				
Dependent Is Sex ☐ Male ☐ F Does this dep If yes, please	Female pendent le enter:	Disabled? □ Yes □ No nave a different a	First name Birthdate (MM/DD/YYYY) / ddress? □Yes □ No red. Check all that apply.	Relationship to applicant Child Other If other	M.I., what is relations	Social Security no.*(required)				
Dependent Is Sex Male For the property of th	Female pendent les enter:	Disabled? Yes No have a different a reason — Requien enrollment (not	First name Birthdate (MM/DD/YYYY) // ddress? □Yes □ No red. Check all that apply. t applicable for Life and Disab	Relationship to applicant Child Cother If other ility) Marriage Birth of c	M.I. , what is relations hild □ Adoption c	Social Security no.*(required) hip? of child □ Loss of coverage				
Dependent Is Sex Male F Does this dep If yes, please Add Change	Female pendent les enter:	Disabled? Yes No have a different a reason — Requien enrollment (not	First name Birthdate (MM/DD/YYYY) / ddress? □Yes □ No red. Check all that apply.	Relationship to applicant Child Cother If other ility) Marriage Birth of c	M.I. , what is relations hild □ Adoption c	Social Security no.*(required) hip? of child □ Loss of coverage				
Dependent Is Sex Male For the property of th	Female pendent le enter:	Disabled? Yes No have a different a reason — Requi en enrollment (not er insurance	Birthdate (MM/DD/YYYY) / ddress? □Yes □ No red. Check all that apply. t applicable for Life and Disab Death □ Divorce □ Othe	Relationship to applicant Child Cother If other If other If other If other	M.I. , what is relations hild □ Adoption c	Social Security no.*(required) hip? of child □ Loss of coverage				
Dependent Is Sex ☐ Male ☐ F Does this dep If yes, please ☐ Add ☐ Change ☐ Cancel	Female pendent le enter:	Disabled? Yes No have a different a reason — Requi en enrollment (noter insurance date/Requested	Birthdate (MM/DD/YYYY) / ddress? □Yes □ No red. Check all that apply. t applicable for Life and Disab Death □ Divorce □ Othe effective date — Required	Relationship to applicant Child Cother If other ility) Marriage Birth of corplease explain:	M.I. , what is relations hild □ Adoption compared (MM/DD/YYY)	Social Security no.*(required) hip? of child □ Loss of coverage Y)				
Dependent Is Sex Male F Does this dep If yes, please Add Change	Female pendent le enter:	Disabled? Yes No have a different a reason — Requi en enrollment (noter insurance date/Requested	Birthdate (MM/DD/YYYY) / ddress? □Yes □ No red. Check all that apply. t applicable for Life and Disab Death □ Divorce □ Othe	Relationship to applicant Child Cother If other ility) Marriage Birth of corplease explain:	M.I. , what is relations hild □ Adoption c	Social Security no.*(required) hip? of child □ Loss of coverage				
Dependent Is Sex Male F Does this dep If yes, please Add Change Cancel Dependent Is	Female pendent le enter:	Disabled? Yes No have a different a reason — Requi en enrollment (not er insurance date/Requested	Birthdate (MM/DD/YYYY) / ddress? □Yes □ No red. Check all that apply. t applicable for Life and Disab Death □ Divorce □ Othe effective date — Required First name	Relationship to applicant Child Cother If other ility) Marriage Birth of corplease explain:	M.I. , what is relations hild □ Adoption compared (MM/DD/YYY)	Social Security no.*(required) hip? of child □ Loss of coverage Y)				
Dependent Is Sex Male F Does this dep If yes, please Add Change Cancel Dependent Is	Female pendent les enter: Event Ope Othe Event ast name	Disabled? Yes No have a different a reason — Requien enrollment (noter insurance date/Requested en disabled)	Birthdate (MM/DD/YYYY) / ddress? □Yes □ No red. Check all that apply. t applicable for Life and Disab Death □ Divorce □ Othe effective date — Required	Relationship to applicant Child Other If other ility) Marriage Birth of cr-please explain:	M.I. , what is relations hild □ Adoption c (MM/DD/YYY) M.I.	Social Security no.*(required) hip? of child □ Loss of coverage Y) Social Security no.*(required)				
Dependent Is Sex Male F Does this dep If yes, please Add Change Cancel Dependent Is Sex Male F	Female pendent le enter: Event Dope Othe Event ast name	Disabled? Yes No nave a different a reason — Requi en enrollment (not er insurance date/Requested Disabled? Yes No	Birthdate (MM/DD/YYYY) / ddress? □Yes □ No red. Check all that apply. t applicable for Life and Disab Death □ Divorce □ Othe effective date — Required First name	Relationship to applicant Child Cother If other ility) Marriage Birth of corplease explain:	M.I. , what is relations hild □ Adoption c (MM/DD/YYY) M.I.	Social Security no.*(required) hip? of child □ Loss of coverage Y) Social Security no.*(required)				

Employee Name

If yes, please enter:

Social Security Number

^{*}Anthem is required by the Internal Revenue Service to collect this information.

Employee Name	Social Security Number
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Section D: Plan/Type of Coverage								
1. Medical Coverage								
Enter network name, product plan name and contract code selected:								
Network name	Pro	duct plan name	Э	Contract code, if	known			
Note for Health Savings Account (HSA) enrollees: If you enroll in an HSA plan, Anthem will facilitate the opening of a Health Savings Plan in your name, if directed by your employer.								
Member medical coverage — selec		nployee only nployee + child		nployee + Spouse/Do mily	omestic Partner			
2. Dental Coverage								
Product plan name				Contract code, if	Contract code, if known			
Member dental coverage — select of		nployee only nployee + child		nployee + Spouse/Do mily	omestic Partner			
3. Vision Coverage								
☐ I am enrolling in my Employer's vis	ion plan, if any.			Contract code, if	known			
Member vision coverage — select of		nployee only nployee + child		nployee + Spouse/Do mily	omestic Partner			
4. Life and Disability Coverage		1 7	· /	,				
☐ I am enrolling in my Employer's Lif	e and/or Disability plan(s)), if any						
☐ Basic Dependent Life☐ Optional Supplemental/Voluntary L	☐ Basic Life and AD&D ☐ Short Term Disability							
☐ Optional Supplemental/Voluntary [•	\$	(child amount)					
Current annual income	Occupation	Li	fe and Disability class	no.				
Primary Beneficiary — Attach a se	narata shoot if nacessar	7/						
Last name	First name	M.I.	Relationship	Social Security	no Porcontago			
			'					
Last name	First name	M.I.	Relationship	Social Security	no. Percentage			
Contingent Beneficiary — Attach a					1-			
Last name	First name	M.I.	Relationship	Social Security	no. Percentage			
Last name	First name	M.I.	Relationship	Social Security	no. Percentage			
Total percentages should add up to 1	00%. If no percentages a	re indicated, th	e proceeds will be div	ided equally. If no Pr	imary beneficiary survives,			
the proceeds will be paid to the contingent beneficiary(ies) listed above.								
Spousal/Domestic Partner Consent for Community Property States Only (Note: The insurance company is not responsible for the validity of a Spouse's/Domestic Partner's consent for designation.) If you live in a community property state (AZ, CA, ID, LA, NM, NV,TX, WA and WI), your state may require you to obtain the signature of your Spouse/Domestic Partner will not be passed as a primary.								
state may require you to obtain the signature of your Spouse/Domestic Partner if your Spouse/Domestic Partner will not be named as a primary beneficiary for 50% or more of your benefit amount. Please have your Spouse/Domestic Partner read and sign the following. I am aware that my								
Spouse/Domestic Partner, the Emplo		_						
insurance under the above policy. I hereby consent to such designation and waive any rights I may have to the proceeds of such insurance under applicable community property laws. I understand that this consent and waiver supersedes any prior Spousal/Domestic Partner consent or waiver under this plan.								
Spouse/Domestic Partner signature	<u> </u>							
X								

Section E: Other Group Co	verage						
Are you or anyone applying	for coverage	currently eligibl	e for Medicare? 🗆 Ye	es 🗆 No			
If yes, give name:							
Medicare ID no.	Part A effective date		Part B effective date	Medicare elig	Medicare eligibility reason (check all that apply)		
				☐ Age ☐ D	☐ Age ☐ Disability		
				□ ESRD: O	nset date:		
Medicare Part D ID no.	Medicare	Part D Carrier				Part D effective date	
On the day your coverage be	gins, will you o	r a family membe	r be covered by Medicar	re? □ Yes □ No)		
On the day your coverage be	gins, will you or	r a family membe	r be covered by other he	ealth coverage? D	□ Yes □ No		
On the day your coverage be	gins, will you or	r a family member	r be covered by other de	ental coverage? D	☐ Yes ☐ No		
If yes to any of these questio	ns, please prov	ide the following.	If any coverage will rem	nain in force once y	ou enroll with Ant	hem, leave the End date	
blank.							
		Coverage					
Name of person covered	Type	(check all that		Carrier phone		Dates	
(Last name, first, M.I.)	(check one)	apply)	Carrier name	no.	Policy ID no.	(if applicable)	
	☐ Individual	☐ Health				Start://	
	☐ Group	☐ Dental					
		☐ Orthodontia				End:/	
	☐ Individual	□ Health				Stort: / /	

Employee Name

☐ Group

☐ Group

☐ Group

☐ Individual

☐ Individual

□ Dental

☐ Health

□ Dental

☐ Health

□ Dental□ Orthodontia

☐ Orthodontia

☐ Orthodontia

Social Security Number

End:

Start:

End:

Start:

End:

Employee Name	Social Security Number

Section F: Terms, Conditions and Authorizations

Please read this section carefully before signing the application.

Eligible employee:

- An active employee of the Employer who works the number of hours per week to be eligible for benefits as defined by the Employer and approved by Anthem Blue Cross and Blue Shield (Anthem) as of the effective date. Employment must be verifiable from state or federal wage tax reports.
- An employee, as defined above, who enters into employment after the coverage effective date and who completes the group imposed waiting period for eligibility (if any) and applies for coverage within 30 days.
- Any other class of persons identified by the Employer, provided that written approval of their eligibility is obtained from the Company(ies); or
- Employees eligible for continuous coverage under state or federal laws.

Eligible dependent:

- Employee's spouse, eligible domestic partner, or children age 26 or younger, which includes a newborn, natural child, or a child placed with the
 employee for adoption, a stepchild or any other child for whom the employee has legal guardianship or court ordered custody. The age limit for
 enrolling a child is age 26. Coverage for children will end on the last day of the month in which the children reach age 26.
- The age limit of 26 does not apply for the initial enrollment or maintaining enrollment of an unmarried child who cannot support himself or herself because of mental retardation, mental illness, or physical incapacity that began prior to the child reaching the age limit. Coverage may be obtained for the child who is beyond the age limit at the initial enrollment if the employee provides proof of handicap and dependence at the time of enrollment. (The employee may be asked to provide a physician's certification of the dependent's condition.)
- Dependents eligible for continuous coverage under state or federal laws.
- A child who prior to age 27 was called to active duty in the National Guard or reserve component of the U.S. armed forces while a full time student and has returned to full time student status upon return from the active duty service.

As an eligible employee, I am requesting coverage for myself and all eligible dependents listed and authorize my employer to deduct any required contributions for this insurance from my earnings. All statements and answers I have given are true and complete. I understand it is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits. I understand all benefits are subject to conditions stated in the Group Contract and coverage document.

In signing this application I represent that:

I certify each Social Security number listed on this application is correct.

I have read or have had read to me the completed application, and I realize any false statement or misrepresentation in the application may result in loss of coverage.

I'm signing here because I want to get information about my benefits by email or electronically. This may include my certificate or evidence of coverage, explanation of benefits statements, required notices and helpful or personalized information to get the most out of my plan, so I will make sure Anthem has my most up to date email. These electronic communications may include specific details about me and my plan. I know I can change my mind at any time or request a free copy of specific materials by mail. I'll just contact Anthem to do either.

For Health Savings Account enrollees: Except as otherwise provided in any agreement between me and the financial custodian, the custodian of my Health Savings Account (HSA), I understand that my authorization is required before the financial custodian may provide Anthem with information regarding my HSA. I hereby authorize the financial custodian to provide Anthem with information about my HSA, including account number, account balance and information regarding account activity. I also understand that I may provide Anthem with a written request to revoke my authorization at any time.

Employee Name	Social Security Number

Life and/or Disability Authorization Section - Read carefully before signing.

- 1. I authorize the release of any medical records or information concerning claims, conditions or treatment of myself and for any dependents listed herein, by any provider of health services, pharmacy related service organization, medical or medically-related facility, or the MIB, Inc., to Anthem, its affiliates, and any administrators, reinsurers, agents, or other entity providing services on behalf of Anthem. This information will be used for purposes which mean: processing this application for enrollment; group risk classification; detecting or preventing fraud or misrepresentation; internal and external audits; administration of claims; and quality improvement programs. Anthem will advise such entities that such information must be kept confidential to the extent necessary or as otherwise provided by law, and should not be used for any unlawful purpose. This information includes any records or knowledge about medical history, including sensitive services such as mental health, psychiatric, substance abuse, reproductive health, information relating to HIV virus or AIDS, sexually transmitted or other communicable diseases contained in such records, including but not limited to, all records of office visits, examinations, treatment, evaluation, diagnostic and laboratory testing, reports, consultations, hospital records, prescription history, records for treatment of substance abuse, psychiatric counseling, notes, correspondence, insurance and billing information for treatment or services rendered by any provider. I understand that Anthem may collect personal information about me from outside sources, and that both personal and privileged information may be collected and disclosed to third parties without my further authorization, and may no longer be protected by Federal privacy laws. I also understand that I have a right to see and correct personal information that Anthem collects about me, and that I may receive a more detailed description of my rights under this law by writing to Anthem.
- Payment of proceeds shall be made in accordance with the terms of the group contract. Unless otherwise provided herein, if one or more life
 insurance beneficiaries are named, the proceeds due shall be paid in equal shares to the named beneficiaries surviving the insured. Beneficiaries
 may be changed by the insured employee's written notice to his or her employer.
- 3. These coverages will become effective on the date established by the provisions of the group contract and certificates issued thereunder.
- 4. It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or denial of insurance benefits.

This authorization, for purposes of processing this application form, is valid from the date signed for a period of 30 months unless revoked by me in writing, which I may do at any time by contacting Anthem. For the purpose of collecting information in connection with a claim for benefits under an insurance policy, this authorization shall remain valid for the term of coverage of the policy for an accident and sickness insurance benefit and for the duration of the claim if the claim is not for an accident and sickness insurance benefit. A photocopy is as valid as the original. The Applicant or the Applicant's authorized representative is entitled to receive a copy of this Authorization.

I give this authorization for myself and on behalf of my eligible dependents if covered by the Plan, including my Spouse/Domestic partner unless he/she signs below. I am acting as their agent and representative.

Sign here	Applicant signature	Date (MM/DD/YYYY)
	X	
	Spouse/domestic partner signature	Date (MM/DD/YYYY)
	X	

Get help in your language



Language Assistance Services

Curious to know what all this says? We would be too. Here's the English version: If you need assistance to understand this document in an alternate language, you may request it at no additional cost by calling the Member Services number (855-748-1813). (TTY/TDD: 711)

Separate from our language assistance program, we make documents available in alternate formats for members with visual impairments. If you need a copy of this document in an alternate format, please call the Member Services telephone number on the back of your ID card.

Spanish

Si necesita ayuda para entender este documento en otro idioma, puede solicitarla sin costo adicional llamando al número de Servicios para Miembros (855-748-1813). (TTY/TDD: 711)

Albanian

Nëse ju nevojitet ndihmë për ta kuptuar këtë dokument në një gjuhë tjetër, mund ta kërkoni pa kosto shtesë duke telefonuar në numrin e shërbimeve për anëtarët (855-748-1813). (TTY/TDD: 711)

Arabic

إذا احتجت إلى المساعدة لفهم هذا المستند بلغة أخرى، فيمكنك طلب المساعدة دون تكلفة إضافية من خلال الاتصال برقم خدمات الأعضاء (1813-748-855). (TDD/TTY)

Chinese

如果您需要協助以便以另一種語言理解本文件,您可以撥打成員服務號碼(855-748-1813)請求免費協助。(TTY/TDD: 711)

French

Si vous avez besoin d'aide pour comprendre ce document dans une autre langue, vous pouvez en faire la demande gratuitement en appelant les Services destinés aux membres au numéro suivant : 855-748-1813. (TTY/TDD: 711)

German

Falls Sie Hilfe in einer anderen Sprache benötigen, um dieses Dokument zu verstehen, können Sie diese kostenlos anfordern, indem Sie die Servicenummer für Mitglieder anrufen (855-748-1813). (TTY/TDD: 711)

Hindi

अगर आपको यह दस्तावेज़ वैकल्पिक भाषा में समझने के लिए सहायता की ज़रूरत है, तो आप सदस्य सेवाएँ नंबर (855-748-1813) पर कॉल करके अतिरिक्त लागत के बिना इसके लिए अनुरोध कर सकते हैं। (TTY/TDD: 711)

Hmong

Yog hais tias koj xav tau kev pab txhawm rau kom nkag siab txog daim ntawv no hais ua lwm hom lus, tej zaum koj kuj yuav thov tau yam tsis xam tus nqi dab tsi ntxiv hlo li uas yog hu rau tus nab npawb xov tooj lis Cov Kev Pab Cuam Rau Tswv Cuab (855-748-1813). (TTY/TDD: 711)

Korean

다른 언어로 본 문서를 이해하기 위해 도움이 필요하실 경우, 추가 비용 없이 회원 서비스 번호(855-748-1813)로 전화를 걸어 도움을 요청할 수 있습니다. (TTY/TDD: 711)

Lao

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ຖ້າທ່ານຕ້ອງການຄວາມຊ່ວຍເຫຼືອເພື່ອເຂົ້າໃຈເອກະສານນີ້ໃນພາສາອື່ນ,
ທ່ານສາມາດຂໍຄວາມຊ່ວຍເຫຼືອໄດ້ໂດຍບໍ່ເສຍຄ່າເພີ່ມເຕີມໃດໆ
ໂດຍການໂທຫາເບີໂທຂອງຝ່າຍບໍລິການສະມາຊິກ (855-748-1813). (TTY/TDD: 711)
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Pennsylvania Dutch

Wann du Helfe brauchscht um selle Document zu verschtehe in en annere Schprooch, du kannscht fer sell frooge um nix zu bezaahle. Ruff Member Services Nummer (855-748-1813) aa. (TTY/TDD: 711)

Polish

Jeśli potrzebujesz pomocy w zrozumieniu niniejszego dokumentu w innym języku, możesz ją uzyskać bez ponoszenia dodatkowych kosztów, dzwoniąc do Działu Obsługi Klienta pod numer (855-748-1813). (TTY/TDD: 711)

Russian

Если вам нужна помощь, чтобы понять содержание настоящего документа на другом языке, вы можете бесплатно запросить ее, позвонив в отдел обслуживания участников (855-748-1813). (TTY/TDD: 711)

Tagalog

Kung kailangan ninyo ng tulong upang maunawaan ang dokumentong ito sa ibang wika, maaari ninyo itong hilingin nang walang karagdagang bayad sa pamamagitan ng pagtawag sa Member Services sa numerong (855-748-1813). (TTY/TDD: 711)

Vietnamese

Nếu quý vị cần hỗ trợ để hiểu được tài liệu này bằng một ngôn ngữ thay thế, quý vị có thể yêu cầu mà không tốn thêm chi phí bằng cách gọi số của Dịch Vụ Thành Viên (855-748-1813). (TTY/TDD: 711)

It's important we treat you fairly

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. Or you can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (TDD: 1-800-537-7697) or online at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf. Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

